Designed specifically for correction and detention facilities, Telmate Command is our suite of powerful, industry-leading products designed to maximize control and security, increase operating efficiencies, and solve crimes.

**Telmate Command Center**
Telmate Control is the hub of the communications platform for facility staff. From any computer with a Web connection and authorization clearance, facility staff can login to Telmate Control and have total access to the management system with complete control of inmate communication and account management.

**Telmate Verify**
Telmate Verify is the industry’s only verification system that captures and verifies the identity of every inmate contact. Easily match a name, face and verified identity to each person connecting with your residents. Telmate’s simple process requires those who wish to receive calls, deposit funds, leave a voicemail or schedule a video visit to first register their photo ID, address and phone number with your facility. So now, no matter what action they take, from cash deposit to phone call to visit, you’ll know exactly who’s interacting with whom, every time.

“Our inmate population in the new facility multiplied by a factor of four over our old facility, and the advantages that Telmate has provided to us have helped us to keep the facility running smoothly.”

- Sheriff Walt Femling
  Blaine County Sheriffs Office

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Telmate Investigator

Our system’s investigator toolkit is a powerful, technologically-advanced suite of tools that help law enforcement officials, district attorneys and detectives reduce crime, solve criminal cases and reduce court costs.

Telmate Investigator features a timeline tool that compiles and inmate's booking, financial, and communications history into a single sortable record, as well as “investigation trees” that combine live phone call, voicemail, and deposit information into a single interactive tool that displays a chart showing every associated person or phone number.

Telmate Investigator includes

• Call Pattern Analysis
• Contact Analysis
• Communication Timeline
• Automated Alarms
• Configurable Alerts
• Predictive Relationship Analysis
• Relationship Visualization Tools
• Call Destination Mapping

• Live Call Monitoring
• Call and Video Playback
• Inmate and Contact Profiles
• Voice and Image Biometrics
• 3-Way Call Detection
• Evidence Reporting
• Configurable Alarms and Alerts
• Web Based Application

Telmate has made good on its promise to run the telephone system so we can focus on running the Jail!

- Sheriff Timothy Miller
Miami County Sheriff’s Office

TelmateReports

The Telmate system is fully auditable, meaning facility staff and investigators can run custom reports on every aspect of inmate communications including calls, visits, deposits, relationships, billing and so much more. With Telmate Reports, system activity is just a click away ensuring staff and investigators are always in the know and in control.

Why Telmate?

The Industry’s Best Service and Support
We offer the industry’s best customer service with live US-based, bi-lingual 24/7 toll-free support, in-house repair technicians, 24 hour circuit monitoring and two hour, on-site response time.

Increase Usage and Operating Efficiencies
Our range of communications products, automated admin tasks and deposit options drive increased system usage and unsurpassed operating efficiencies.

Innovative Technology
Our system is the most robust, full featured, and secure inmate communications platform available featuring deposit and account management, phone, video visits, social media, investigation tools, mobile access and full integration with commissary and JMS systems.

Unified Software Platform
Telmate’s fully integrated software and hardware ecosystem has been designed and built by our engineers to meet the unique needs of the corrections industry.

Telmate is one of the fastest growing inmate communications systems in North America currently providing service to hundreds of correctional facilities in nearly every U.S. State and two Canadian Provinces. From city and county jails to federal facilities, Telmate serves populations of all sizes—many exceeding 1,000 beds.

UPGRADE your inmate communications system to Telmate.
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